Something for everyone

TABS.IT is the perfect solution for small offices, medium sized businesses, and enterprises that want to take full control over their communications network. Specific applications enable hotels, shared tenant environments, hospitals, universities and service bureaus to resell communications services to users employing simple, yet efficient mark-up formulas. TABS.IT also is the solution of choice for law firms, accounting firms, and various other professional consulting organizations that require accurate client billing for telephone consultations. With TABS.IT, nothing is left to chance. TABS.IT tracks the details of all usage and produces accurately costed individual customer bills.

TABS.IT puts you in control

Control of time, control of resources, control of bandwidth usage, control of costs, control of misuse or abuse, and control of service—TABS.IT provides accurate and timely data that allows you to optimize your resources and puts you in control of your communications network. When coupled with the information necessary to allocate costs to individuals, departments, or special projects, the new features and options of TABS.IT make it the most powerful communications network usage management system in the industry today. To learn more about how the new TABS.IT can help you take control of your communications network usage, please call MTS at 800-900-8725 in North America, at +972-3-577-6777 internationally, or visit our web site at www.mtsint.com.

With the introduction of Web Access, multiple users now have the ability to access the TABS database and easily generate reports from any PC. With this new module, authorized users anywhere in the world can browse and review reports created from the TABS database by using a web browser at a remote station.

For More Information

www.mtsint.com

MTS Management Solutions

TABS.IT™

A powerful family of management tools that will change the way you look at your communications network.

In today's world of converging voice and data networks, organizations of all sizes are discovering the need for powerful tracking, costing, and reporting tools that will allow them to take control over their entire communications network usage. While the requirement for traditional call collection from a PBX still exists, it no longer is being viewed as an isolated function. Users need a collection system to be powerful, yet easy to use. They need the data to provide information that will be useful in the management of their communications networks. They need the reports to be customizable and accessible over the web. And they need the option to collect and report on usage data from all of their various network devices.

Introducing the new TABS.IT

TABS.IT tracks not only voice usage, but all types of network usage. The powerful data collection mechanism embedded in TABS.IT gathers information from multiple sources of communications activity including legacy voice, as well as VoIP, firewalls and exchange servers, and provides reports accessible from anywhere in the world via the internet!

Icon toolbars provide quick access to report generation and help files.

Run Reset Logout Help

TABS.IT extends network usage accounting to new realms of functionality

The new TABS.IT offers a full set of web-based optional modules in four major categories.
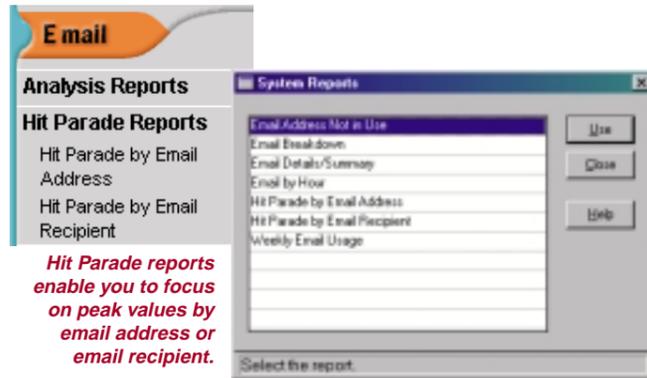
*VoIP*TABS

As it collects and processes IP data from both IP switches and unPBXs, *VoIP*TABS tracks usage on IP gateway devices and IP phones, as well as VoIP calls placed on the network. VoIP usage can be reported through the full complement of TABS.IT Call Data reports. Additional features designed specifically for VoIP call processing include:

- Tracking of IP gateway devices and calls that pass through the gateways
- Assignment of services or routes to gateways
- Tracking of phone numbers dialed or originating off-site numbers, and IP gateway addresses
- Tracking of phone numbers for VoIP calls that return to the PSTN after passing through the IP network, for identification as authorized or unauthorized users
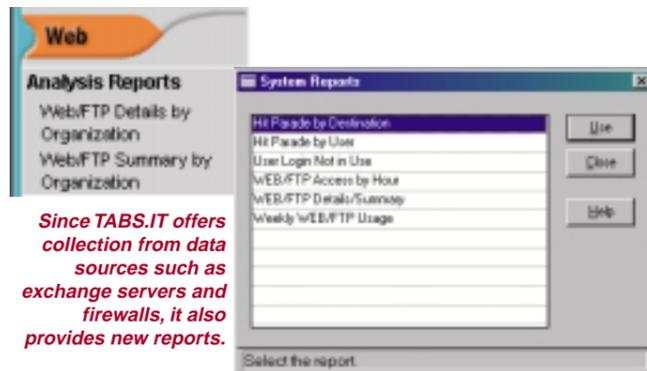
MTS Management Solutions

eTABS

With eTABS, reporting on e-mail couldn't be easier. Collect usage data from exchange servers with eTABS and gather statistics about the number and file size of e-mails sent from within the enterprise network. This information includes the e-mail addresses of both the sender and the recipient. The exclusive eTABS reports include E-mail Analysis by a variety of criteria including organization, e-mail address, e-mail type, site, date range or time of day. Also included are the E-mail Hit Parade reports that concentrate on the most frequently used aspects of the e-mail system. The best news is that eTABS provides the functionality necessary to allow allocation of the cost of network bandwidth usage.

Hit Parade reports enable you to focus on peak values by email address or email recipient.

wTABS

With wTABS, usage data is collected from firewalls and reports are generated for monitoring web or FTP site activity. The web or FTP sites visited by users on the network are summarized, and statistics generated. Web Analysis reports provide usage data that can be analyzed by organization or user login, URL type, site, date range, or time of day. The Hit Parade reports provide information on the internet sessions and/or individuals within the organization that use the greatest amount of bandwidth. Just as with eTABS, the costs assigned to web usage activity may be allocated to the appropriate organization or individual via wTABS.

Since TABS.IT offers collection from data sources such as exchange servers and firewalls, it also provides new reports.

Web Access

Web Access enables users to generate a selection of reports from any PC via the Internet. With Web Access, multiple users now have the ability to access the entire TABS database—whether it be the eTABS, wTABS, and/ or VoIPTABs option—and to easily generate reports from any PC. Authorized users anywhere in the world can browse and review reports created from the TABS.IT database by using a web browser at a remote location. The reports produced by Web Access are displayed in HTML format. They can be saved, or sent to other applications, such as a back office system, budget planner, or accounting system.

With appropriate authorization, anyone who can use the internet, can use Web Access. Menus are designed to be user friendly and to respond quickly over an internet connection. Instead of waiting for a scheduled report, users can step through the generation of a report that is tailored to their specific criteria. Yet the system administrator still maintains complete control over system access with the ability to monitor user authentication and privilege settings. Web Access frees up everyone's time and energy by allowing users to specify and download reports themselves, which in turn translates to quantifiable bottom line savings.

The Call Details by Cost Center report lists call detail billing information by cost center. The Cost Center option in TABS enables you to group extensions and different organization levels together for the purpose of reporting on a specific project.
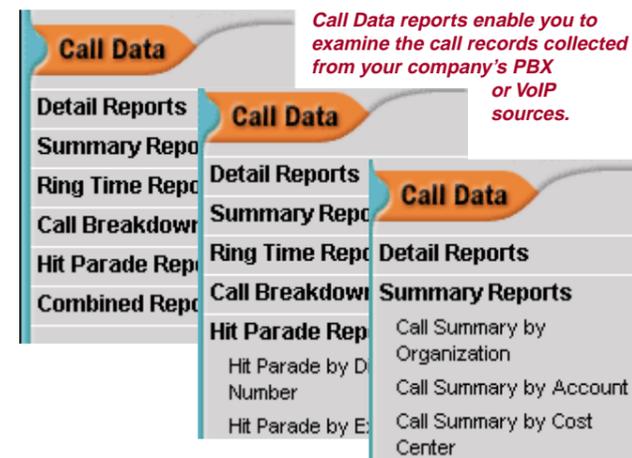
Delivering common functionality with uncommon characteristics

With its leading edge user interface, TABS.IT continues to deliver all of the functionality our customers have come to expect in a traditional voice usage accounting system. TABS.IT Call Data Reports enable users to examine the call records collected from their PBX to obtain information such as the calling extension, number

dialed, trunk used, date and time of the call, as well as its duration, and the account code associated with the call.

The TABS.IT Call Data Reports provide a wide range of capabilities in the traditional PBX marketplace. With TABS.IT for voice users can:

- Monitor costs of voice and data communications usage
- Bill users and clients for their communications network utilization
- Budget and allocate usage charges by department
- Resell telephone services
- Monitor PBX effectiveness
- Gather statistical data for performance assessment and employee motivation
- Minimize telephone abuse
- Verify monthly service provider bills

Call Data reports enable you to examine the call records collected from your company's PBX or VoIP sources.

Comprehensive reports that require minimal effort

The powerful TABS.IT report generator provides a wide variety of usage reports for all of its modules that are easy to read and understand, yet provide all the information necessary to identify how communications network resources are being utilized. These reports can be generated either as a summary of the usage data, or complete with all the details necessary to make informed management decisions. Their structural flexibility allows the user to quickly zero in on the specific data of greatest interest. Historical reports may be maintained for an unlimited period of time, and can become useful tools for assessing budget needs for the coming months or years. Specific report categories include usage breakdown reports, hit parade reports, directory reports, exception

reports, trunk reports and more. In addition, a robust custom reporting feature offers the user an effective means of generating reports that can go far beyond the standard categories. With this feature, the user can create reports that may be tailored to meet even the most specific of reporting requirements, and they can be scheduled to run automatically at a prescribed time.

Building the future on the foundation of the past

The special features of TABS.IT offered in previous versions now can be applied to new collection capabilities from various devices, as well as various vendors. For example, with just one TABS.IT system, data from a specific brand of wireless phone may be viewed right along with data from a different PBX manufacturer and yet another vendor's agent buffer. This data can be collected from different sites and polled either through network connections or by dialing up through a modem.

TABS.IT makes it easy to initiate data collection from all of the various elements in your communications network.

Technical Specifications

TABS.IT accommodates multiple users and multiple sites. The following hardware and software prerequisites are defined to achieve optimum system performance levels.

TABS.IT Server

Windows NT4 or Windows 2000
Pentium III
Consult an MTS representative for more detailed information on CPU sizing, minimum memory and free disk space requirements.

TABS.IT Client

Any PC equipped with Microsoft Internet Explorer version 5.0 or later.